



Hybrid Troubleshooting

Fault	Action	Required information	Solution
RC Fault	1.unplug one string of DC cable and check if still report fault. 2.check the earth connection of solar panels and inverter 3.check the resistance to earth of PV cable and the resistance to earth of inverter (take a picture for the measured resistance figure)	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Picture about the resistance value 6. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
DCI OCP Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Other device Fault	1.reboot 2.check the PV positive and negative connection	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	Confirm with Solax
SW OCP Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.
Dm9000 Fault	Reboot	1. Picture on main Display 2. Picture on Error Log 3. Picture on firmware version 4. AC & DC voltage (when both AC & DC switch on) 5. Inverter SN	if cannot recover after reboot, and report consistently, provide SolaX Required information, then replace.